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# Filing a Complaint Against a Health Facility

## How to File

- Online at [HealthFacilityComplaints.nv.gov](https://HealthFacilityComplaints.nv.gov)
- Call the Complaint Intake line at (702) 668-3250
  - Leave a message if no one is available to assist you at the time of your call. Your call will be returned in 48-72 hours.

When filing a complaint, you can provide your name or choose to remain anonymous. If you choose to provide your name, it will be kept confidential as the investigation proceeds.

Each complaint is assessed and prioritized based on a situation that may result in substantial, minimal or no harm to one or more individuals. Based on this assessment, an investigation could begin in as little as 48 hours or when staff resources are available.



Nevada Department of  
Health and Human Services  
DIVISION OF PUBLIC AND  
BEHAVIORAL HEALTH

